

## **Hotel La Mansion Inn has taken the first steps on the road To integrated sustainability process**

### **Our Mission**

We are a hotel that protects, preserves and respects the environment around us through policies, regulations and procedures leading to the sustainable benefits of nature ...

### **Our Vision**

To reach an exemplary model of sustainable tourism that fully satisfies the needs of the environment. To work with organizations, suppliers, the community and the hotel staff in such a way that demonstrates our commitment to sustainability.

### **During your stay at La Mansion Inn**

#### **Why not visit ...**

##### **MANUEL ANTONIO NATIONAL PARK**

Is the most visited attraction in this area.

The park is home to 109 species of mammals and

184 species of birds.

Some of the animals seen throughout

the trails are the fascinating sloths,  
white-faced monkeys, squirrels, howler monkeys,

blue morpho  
butterflies, and iguanas  
to name a few.

In addition to animals,  
you will be treated by the lush flora and fauna, beautiful  
landscapes and beaches where  
you can snorkel or simply lie on the beach listening to the  
waves and feel the breeze.



#### **Our Policies Of Sustainability**

To protect, conserve and enhance the surrounding nature and the environment in both the immediate area and the general environment

#### **What is CST all about?**

The Certification in Sustainable Tourism Program - CST - is a program of the Costa Rican Tourism Institute (ICT), designed to categorize and differentiate businesses within the tourism sector. These businesses are organized according to the degree to which their operations support a model of sustainability in the management of natural, cultural and social environments.

To this effect, four fundamental aspects are evaluated:

### **1. Physical-biological parameters**

Evaluates the interaction between the company and its surrounding natural habitat.

### **2. Infrastructure and services (Exclusive for Lodging Companies)**

Evaluates the management policies and the operational systems within the company and its infrastructure, regarding the energy saving, water polluting and waste handling policies and technology.

### **3. External Client**

Evaluates the interaction of the company with its clients in terms of how much it allows and invites the client to be an active contributor to the company's policies of sustainability.

### **4. Socio-economic environment**

Evaluates the identification and interaction of the establishment with the adjacent communities, analysing for example, the degree in that the tourist companies answer to the growth and development of the region, with the generation of new employment or the achievement of benefits in pro of the collectivity.

### **What implications does the CST have?**

#### ●For the national tourism

At the country level, the CST is a brand that will allow Costa Rica to be different from other destination. It offers a tourism product with a connotation of sustainability. This will impact, not only the marketing policies undertaken by the country, but also it will control and eliminate the practice of some companies that abuse the concept of "eco", "green" or "sustainable". "The Certificate for Sustainable Tourism, known as CST, has been recognized by the World Tourism Organization as one of the programs that is changing tourism



#### ●For the tourist

The tourists that selects a tour company that has the logo of the CST can be sure that the company is engaged in actions, in all areas, to avoid negative impacts on the environment, culture and society.

### **Some of the sustainable practices and operations of physical property itself include:**

- \*Solar water heating coupled with auxiliary energy saving.
- \*Community support programs seeking the welfare and quality of the life of local communities.
- \*We use Biodegradable Products.
- \*We regularly participate in environmental activities.
- \*Guests share in all sustainability policies.
- \*Support for Non profit Organizations.
- \*Sponsorship and promotion of clean beaches and the awareness necessary to keep the beaches clean.
- \*LMI has adopted measures to reduce, reuse, recycle and properly dispose of waste
- \*We encourage employees and customers to contribute to the prevention of environmental problems.
- \*We actively promote the Protection of Flora and Fauna

# La Mansion Inn's Community Outreach Programs

Harry Bodaan, Owner of the La Mansion Inn, along with some of his key staff members, is very much involved in our local community programs.

In a country such as this where the per-capita income is less than \$7000.00 per year the needs are many - especially in the area of Quepos.

As President of the local Chamber of Commerce, and Chairman of Sister Cities international (*working hand in hand with Fort Lauderdale, Florida*) Mr Bodaans goal is to double the per-capita income in the area of Quepos within the next five years. This is to be done through many comprehensive efforts in the area of education, security, promotion of tourism, environmental protection issues, cultural exchanges, infrastructure projects and a crime prevention program. One of these efforts is La Mansion's:



Harry Bodaan with Quepos Mayor visiting  
Mayor of Fort Lauderdale

## Dollar per Night Program

This gives the guests an opportunity to be involved by inviting them to make a voluntary \$1.00 donation per night which has been used and is being used for a multitude of programs. These programs include but are not limited to:



Harry Bodaan showing Quepos Mayor how  
Fort Lauderdale Water Rescue Program operates



Harry Bodaan meet with officers of Community  
and Commercial Security Programs. January 2012 La Mansion  
Inn donate 1 computer for this program

- Our **Travelers Aid Program** for travelers in distress.
- Logistical support for **Law Enforcement Support and Crime Prevention Programs.**
- **Ocean Rescue Programs.**
- Financial support for the **Mono Titi Conservation Alliance.**
- The area's **Humane Society** a.k.a. **PAWS.**
- The organization that promotes **Alcoholics Anonymous.**
- **Drug Rehabilitation Programs.**
- **Cultural Programs** through **COPAZA.**
- The **Sister Cities International Program.**
- The **Casa de Amor** (for homeless people).
- The **Miss Quepos** Event.
- Programs to counter **Child Prostitution, Child Abuse and Sexual Exploitation of Children** through awareness programs.
- **School Supplies and Food Donations.**

These contributions have made a significant difference in recent years and we have raised tens of thousand of dollars in the past few years to help support our community.



LMI staff member with guest providing School items for poor students



LMI Staff Members as Volunteers in a Manuel Antonio National Park Clean Up Program



USA Embassy donating requested Equipment to Municipal Police Force

Anne Slaughter Andrew ,Ambassador 2012



Transit Police and Tourism Police From San Jose working in Quepos –New Years



\$1000.00 donation per year to Paws



Monthly contribution of \$75.00